











# CONDITION SPECIFIC PROM'S- A PATIENT NTERED MODEL TO IMPROVE

# THE QUALITY OF HEALTH CARE SYSTEMS

# டரோக்கியம் காக்குட

#### **INTRODUCTION**

- The health-care systems have recognized perspectives to deliver patient care with high quality and safety
- PROMs reflect a patient-centred model of healthcare as it captures patient's own opinions about the treatment impact on their condition, and on their life.
- The condition-specific PROMs are standardized questions about patient's mobility, function or pain levels in certain areas of the body.
- This allows to effectively track treatment impact, develope optimal management strategies and assist in establishing treatment objectives

#### **AIM**

To establish individualised treatment goals and track the treatment impact and health outcomes which would deliver a quality care.

### **OBJECTIVES**

- To establish patient specific treatment objectives/ goals
- To effectively track treatment impact and health outcomes
- To deliver quality care

#### **METHODOLOGY**

- PROMs to be carried out by the physiotherapist
- It includes all THR (20 patients), TKR (7 patients) operated at Meenakshi hospital from August 2022 - 2023.
- Care pathways were formulated for THR, TKR to monitor if rehabilitation protocols were followed in post-surgical phase.
- The study used 2 condition specific PROM's:
- Harris Hip score- 1 hip pathology specific PROM following THR,
- Oxford knee score- 1 knee pathology specific following TKR

#### **DATA COLLECTION METHOD**

• Questionnaire was collected in paper, at discharge, 6 weeks, 3 months, 6 months, 1 year.

TKR- Oxford knee score: 12 questions- 2 components

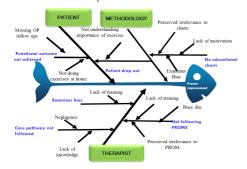
• Pain (Q1,4,5,6,8,9,10); Functional (Q2,3,7,11,12)

THR- Harris hip score: 13 questions, 4 components

- Pain (Q1); Function (Q2,3,4,5,6,7,8)
- Absence of deformity (Q9); ROM (Q10,11,12,13)

## DATA ANALYSIS AND INTERPRETATION

- Total of all patient's pain score, functional score in 6 weeks, 3 months, 6 moths, 1 year
- Percentage of every component= score obtained / total score\*100
- Individual patient's decrease in progress, were monitored and root cause analysis were done using fish bone diagram and Why-Why analysis.
- Corrective action and preventive action were taken



#### **CORRECTIVE ACTION & PREVENTIVE ACTION**

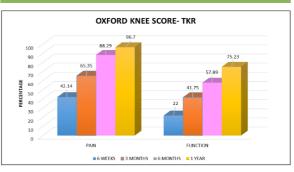
- Educational charts, handouts were given
- Demonstration of exercises with minimum of 2 attenders
- Exercise compliance at home were followed through phone,
- Training on follow up of PROM and scoring pattern
- Training to therapist on care pathway and rehab protocols.
- Reminder call about OP review dates.
- Discuss with surgeon about delay or slowed scores on a particular component.

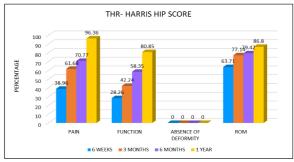






#### **DATA TABLE**





#### **RESULTS**

- In HHS, 20 patients- 1 patient showed good status improvement in functional component, and rest of samples had excellent hip status in pain, function, absence of deformity and ROM component.
- In OKS, 7 patients- 1 patient showed mild improvement in functional component, 1 patient in moderate improvement and rest of samples had very good pain and functional component improvement.
- This enabled the team to analyze the root cause of reduced functional outcome/ pain in 2 patients and it helped in action taken and further patient follow up.

### CONCLUSION

PROMs provide health care teams with the following advantages:

- Improvement of patient-centred care and quality of care
- Establishment of treatment objectives
- · Monitoring of treatment results and action taken based on PROM score
- Improvement in clinical reasoning process and decision making

#### REFERENCE

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